

## MANAGED SERVICE OFFERINGS

Securely outsource the management of your organization’s technology operations and security needs by engaging Defensible to oversee the company’s systems, computers, network and applications on a continuous, subscription-based basis. We provide 24x7x365 monitoring, support, and management of users, devices, networks and firewalls, inclusive of overseeing patch management and upgrades, supporting end users, and more.

Defensible Managed Service	Service Description
End User Support	<p>Our End User Support services allow our team of professionals to serve as the first-line of support, or as a tiered escalation for your internal service desk to support end-users throughout your organization. We can help with:</p> <ul style="list-style-type: none"> <li>• Outsourced Help Desk</li> <li>• Single Sign On and MFA</li> <li>• Patch Management</li> <li>• Device Management</li> <li>• User Administration</li> <li>• Asset Management</li> </ul>
Network and System Management	<p>Focus on what matters to your business, while the Defensible team manages your network and systems. We can help with:</p> <ul style="list-style-type: none"> <li>• Firewall Management</li> <li>• Network Monitoring and Management</li> <li>• Server Management</li> <li>• Data Backup and Recovery</li> <li>• Zero Trust Networking and Remote Access</li> </ul>
Managed Cloud Services	<p>From implementation to support, our team provides the configuration and administration services that are required to build and maintain a secure cloud infrastructure. We offer support for cloud infrastructures, including:</p> <ul style="list-style-type: none"> <li>• Office 365</li> <li>• Google Workspace</li> <li>• Microsoft Azure</li> <li>• Amazon AWS</li> </ul>
Vulnerability Scanning as-a-Service (VSaaS)	<p>Our team of skilled security engineers and Qualys experts maintain your vulnerability management program, allowing your teams to focus on other priorities.</p> <ul style="list-style-type: none"> <li>• External Vulnerability Scanning</li> <li>• Internal Vulnerability Scanning</li> </ul>
Managed Detection and Response (MDR)	<p>Defensible’s MDR services provide automated threat detection and remediation technology to prevent, detect, and respond to attacks before they spread. We offer 24x7x365 expert monitoring of your IT environment to identify early warning signals of an attack and limit the impact of any unauthorized access.</p> <ul style="list-style-type: none"> <li>• Endpoint Detection and Response (EDR)</li> <li>• Log Monitoring and SIEM</li> <li>• Automated Threat Intelligence &amp; Blocking</li> <li>• Incident Response and Forensics</li> <li>• Dark Web Monitoring</li> </ul>